



IronOaks Resident's Services Directory

Based on the most frequently asked questions, needs or problems, this listing can be printed and placed in your Sun Lakes Source Book, or even on the side of your refrigerator. Also, check out our website: www.ironoakoakshoa.org

ACTIVITIES IRONOAKS

480-895-7275

For contact persons and phone numbers for any specific activities and groups, see the latest *Sun Lakes Splash*, or click "Activities" on our website.

ALC PERMIT REQUESTS

Architectural Landscape Office

480-802-2776 480-802-4846 (FAX)

An ALC Permit Request and approval is required before any change, including repainting, landscaping, etc. is performed on the exterior of your home. The ALC Guidelines and ALC forms may also be printed from the website. under IronOaks Forms and Documents.

(Also see Permits below)

ANIMALS

480-797-6508 (Mobile Patrol)

For a lost or stray pet or, if you can't resolve the problem with the pet's owner, call Patrol.

BETTER BUSINESS BUREAU

602-264-1721 877-291-6222

602-263-0977 (FAX)

To check out a contractor or to file a complaint.

CABLE/SATELLITE TV

DirecTV 888-795-9488

www.directv.com

Dish Network 888-825-2557

www.dishnetwork.com

Western Broadband 480-895-8084

www.westernbroadband.net

CATERING SERVICE

480-895-7275 Ext. 25

Check out the Weekly Specials and menus on line.

CLUBHOUSES

IronOaks

480-895-7275 (Oakwood)

Sun Lakes Country Club

480-895-9270

Cottonwood/Palo Verde

480-895-3550

COMMON AREAS/FACILITIES

480-895-3681

Report damage to shrubs, trees, walking paths, streets, sidewalks, pools, lakes (except golf courses).

COMMENTS/COMPLAINTS

Comment Cards are available at each clubhouse and restaurants. Comment Cards can also be made at (www.ironoakshoa.org), the IronOaks website.

DINING IRONOAKS

Oakwood Sunsets 480-802-4303

Poolside 480-802-4306

Ironwood 480-895-3275

Check for our Daily Specials on our website.

DINING SUN LAKES #1

Cactus Corner

480-895-9270 Ext. 5

DINING COTTONWOOD/PALO VERDE

Cottonwood Café

480-895-9689

Palo Verde Dining Room

480-895-1834

EMERGENCY JUMP STARTS

480-797-6508 (Mobile Patrol)

A no charge service of Patrol.

FITNESS CENTER

MaxLife 480-802-6853

Membership required. Call for hours of operation and general information.

GATE ATTENDANTS IRONOAKS

Ironwood/Halley Gate 480-895-5752

Oakwood/E J Robson Blvd. 480-802-4244

Oakwood/Sun Lakes Blvd. 480-802-1327

GOLF COURSES

The golf courses are open to the public. Call the Pro Shops for general information. All three Oakwood courses are 9 holes. Ironwood is 18 holes.

Oakwood: The Lakes, The Sonoran & The Palms

480-895-1159

Ironwood (18 holes)

480-895-0614

Sun Lakes #1 (18 holes)

480-895-9274

Cottonwood (18 holes)

480-895-9449

Palo Verde (18 holes)

480-895-0300

GOLF TEE TIMES

Chelsea's Tee Time system to reserve tee times:

Ironwood/Oakwood 480-895-1805

Palo Verde 480-8957834

MEDICAL EMERGENCY

Call 911

To summon Sun Lakes Fire Dept. Emergency Medical personnel for immediate attention.

MEETING ROOM RESERVATIONS

480-895-7275 (Oakwood)

NEIGHBORS WHO CARE

480-895-7133

Arranges for volunteers to assist Sun Lakes and Sun Bird residents by providing transportation, shopping, minor home repairs and miscellaneous tasks. Volunteers welcome. www.neighborswhocare.com

NEWS OF SUN LAKES

Get news and information on line at the IronOaks website (www.ironoakshoa.org)

The [Sun Lakes Splash](#) (an RCI publication) is delivered each month to each resident at no charge.

Channel 14 Sun Lakes News (Cable on Western Broadband) airs topical subjects Mondays and Tuesdays, 7 am, noon, 4 pm and 6 pm, October through May

NOISE & NUISANCES

480-797-6508 (Mobile Patrol)

Excessive noise from vehicles and/or individuals; if unsuccessful in resolving the problem yourself, call Patrol.

PARKING RESTRICTION VIOLATIONS

480-797-6508 (Patrol Office)

For cars, RVs or trucks.

PARKS/PICNICS

Sisk Park, Palo Verde 480-895-3550

Call for reservations for use of the ramada.

PATROL, IRONOAKS

480-802-4937 (Patrol Office)

480-797-6508 (Mobile Patrol)

The IronOaks Patrol covers both Ironwood and Oakwood neighborhoods to improve safety and property by giving citations for speeding, and parking violations, road hazards, limiting noise or nuisance problems, alerting homeowners of garage doors left open, entry gate operation problems, stray/unleashed animals, providing emergency jump starts, and many other services for residents.

PERMITS

See ALC (above) for requirements for ALC Permit. Walls, swimming pools, casitas, patio covers, or other improvements to your home will also require a City of Chandler or Maricopa County Permit. Call the ALC (480-802-2776) for questions and requirements.

City of Chandler 480-782-2000

Planning & Development

www.chandleraz.gov

Maricopa County 602-506-3301

Planning & Development

www.maricopa.gov/planning

PIGEON AND PEST CONTROL

Check the Sun Lakes Source Book, Sun Lakes Splash or the Yellow Pages, under Pest Control.

POST OFFICES

Chandler Heights Blvd. Branch

800-275-8777

Ace Hardware Substation

Riggs Rd & Dobson Rd Shopping Center

480-895-5471

RECREATIONAL VEHICLE STORAGE

480-895-0791

Owned/operated by Robson Communities.

REGISTRY OF CONTRACTORS

602-542-1525

602-542-1599 (FAX)

To check out a contractor or to file a complaint.

RENTERS

480-797-6508 (Patrol)

Registration is required. In order to obtain gate entry devices, please stop in at the Patrol Office, located in the Arts & Crafts Building, Oakwood.

RESIDENT'S ASSISTANCE

See Neighbors Who Care. **480-895-7133**

SMOKE DETECTOR BATTERY REPLACEMENT

480-895-9343

Provided by the Sun Lakes Fire Department.

SOLICITORS

480-797-6508 (Patrol)

The Association's Documents and Rules and Regulations specifically prohibits solicitation of any kind by contractors. To report solicitors in the area, call Patrol.

STREET HAZARDS

480-797-6508 (Patrol)

Please report any hazardous conditions (litter, construction or landscape materials, or other items) that may cause a driving hazard to Patrol.

STREET LIGHTS

480-895-3681

To report non-function or damaged lights

SUN LAKES POSSE

480-895-8751

www.SunLakesPosse.org

The Sun Lakes Posse is associated with Maricopa County Sheriff's Office. It is staffed by volunteer residents of Sun Lakes. It operates the Block Watch Program, accepts newspapers & magazines, aluminum cans, for recycling. Loans medical equipment such as walkers, wheel chairs, canes, etc. at no charge.

SWIMMING POOLS

Oakwood Lap & Conversation Pool

6 am to 11 pm (Adults)

12 pm to 3 pm (Children 15—17 yrs)

Oakwood Children's Pool

8 am to 10 pm

Ironwood Clubhouse & Halley Pool

6 am to 11 pm

Ironwood Halley Pool

12 to 3 pm (Children)

Voax Pool

6 am to 11 pm

Swimming Pool Conduct Problems

480-797-6508 (Patrol)

TENNIS CLUB (Oakwood)

480-802-6853

Membership required. Owned by RCI (Robson Communities, Inc.)

TENNIS COURTS (Ironwood)

Two clay courts at Ironwood are open to all IronOaks residents; see page 10 of Source Book for sign up procedure.

TOURS/TRAVEL

Destinations, dates, costs, sign-up deadlines

IronOaks Activities Director

480-895-7275 Ext 16

TRANSPORTATION

If you cannot drive and need transportation for a doctor's appointment or shopping call Neighbors Who Care at 480-895-7133

VACATION WATCH

A no charge service of Patrol. Obtain forms at the Patrol Office or submitted online.

VANDALISM

480-797-6508 (Patrol)

Damage due to vandalism of personal or HOA property should be reported to Patrol.

VISITOR PASSES/PARKING PERMITS

These are required. Obtain forms and register at Patrol Office.

WARRANTY ISSUES (IronOaks)

480-895-4230

623-935-6700

www.robson.com

RCI Warranty issues concerning your home in IronOaks is now located in Pebble Creek. You may also register your issue online by clicking on the Warrant Request link on the above website.

WATER PROBLEMS

Breakage at sunken meter box near curb.

480-895-1366 Pima Utilities

480-895-500 (Non-business hours)

480-782-2280 City of Chandler

(Ironwood Estates)

For breakage or other water issues between the meter and home, call a plumber.

WEED CONTROL/YARD MAINTENANCE & HOME APPEARANCE VIOLATIONS

480-802-2776 (ALC Office)