



IronOaks Resident's Services Directory

Based on the most frequently asked questions, needs or concerns, this listing can be printed and placed in your Sun Lakes Source Book, or even on the side of your refrigerator. Also, check out our website: www.ironoakshoa.org

ACTIVITIES IRONOAKS

480-895-7275

For contact persons and phone numbers for any specific activities and groups, see the latest *Sun Lakes SPLASH*, or click "Activities" on our website.

ALC PERMIT REQUESTS

Architectural Landscape Office

480-802-2776

480-802-4846 (FAX)

An ALC Permit Request and approval is required before any change, including repainting, landscaping, etc. is performed on the exterior of your home. The ALC Guidelines and ALC Permit forms may also be printed from the website. under IronOaks Forms and Documents.

ANIMALS

480-797-6508 (Mobile Patrol)

480-802-4937 (Patrol Office)

For a lost or stray pet or, if you can't resolve the problem with the pet's owner, call Patrol.

ANIMAL CARE CENTERS, Maricopa County

East Valley Animal Care Center

2360 W. 8th Street, Mesa, AZ 85201

602-506-7387

BETTER BUSINESS BUREAU

602-264-1721

877-291-6222

To check out a contractor or to file a complaint.

CABLE/SATELLITE TV

DirecTV 888-795-9488

www.directv.com

Dish Network 888-825-2557

www.dishnetwork.com

Western Broadband 480-895-8084

www.westernbroadband.net

IRONOAKS CATERING SERVICE

480-895-7275 Ext. 25

Check out our Specials and menus on line.

www.ironoakshoa.org

CHANDLER REGIONAL MEDICAL CENTER

475 S. Dobson Road

Chandler, AZ 85224

480-728-3000

CLUBHOUSES

IronOaks

480-895-7275 (Oakwood)

Cottonwood/Palo Verde

480-895-3550

Sun Lakes Country Club

480-895-9270

COMMUNITY CENTER & LIBRARY

The Lecky Arts & Community Center is in the Maricopa County Library, E.J. Robson branch at 9330 E. Riggs Road. Available for meetings, seminars or music presentations for use by organizations and clubs. Seats up to 150.

480-323-0620

COMMON AREAS/FACILITIES

480-895-3681

For damage to shrubs, walking paths, pools, streets, lakes (except golf courses).

COMMENTS/COMPLAINTS

Comment Cards are available at each restaurant. Comment Cards can also be entered online on the IronOaks website.

www.ironoakshoa.org

CONSUMER COMPLAINTS

AZ Attorney General

Consumer Info & Complaints

1275 W. Washington

Phoenix, AZ

602-542-5763

CONSUMER PROTECTION SERVICE

602-542-5763

DINING AT IRONOAKS

Oakwood Sunsets

480-802-4303

Poolside Cafe

480-802-4306

Ironwood

480-895-3275

EMERGENCY NUMBERS

To summon Sun Lakes Fire Dept. Emergency Medical personnel for immediate attention.

Emergency 911

Chandler Police 480-782-4130

Maricopa Co. Sheriff 602-876-1000

IronOaks Patrol 480-797-6508

Sun Lakes Fire Dept. 480-895-9343

EMERGENCY JUMP STARTS

480-797-6508 (Mobile Patrol)

A no charge service of Patrol.

FLY THE FLAG PROGRAM

For a small subscription fee, the Lions Club will install the ground holder and deliver an American Flag on selected National Holidays.

480-802-0151

GATE ATTENDANTS IRONOAKS

Ironwood/Halley Gate 480-895-5752

Oakwood/EJ Robson Blvd 480-802-4244

Oakwood/Sun Lakes Blvd 480-802-1327

GOLF COURSES

The golf courses are open to the public. Call the Pro Shops for general information. The three Oakwood courses are 9 holes. The Ironwood course is 18 holes.

Oakwood Country Club:

The Lakes, The Sonoran & The Palms

480-895-1159

Ironwood Country Club (18 holes)

480-895-0614

IronOaks Chelsea Reservation System

480-895-1805

www.ironoakshoa.org (Click on golf)

GUEST PASSES/PARKING PERMITS

Obtain forms and register at Patrol Office.

480-802-4937 (Patrol Office)

IRONOAKS FITNESS CENTER

For health and fitness classes and exercise programs. A professional trained staff. New equipment. Silver Sneakers program. Call for hours of operation, fees and general information.

480-802-6853

IRONOAKS RACQUET CLUB

The Club has two sunken stadium courts, four clay courts and eight hard surface courts. There are also two pickleball courts. For more information and court availability call:

480-802-6853

IRONWOOD TENNIS COURTS

Two clay courts at Ironwood are open to all IronOaks residents. Courts are available from 6:00am to 11:00 pm.

MEETING ROOM RESERVATIONS

480-895-7275 (Oakwood)

NEIGHBORS WHO CARE

480-895-7133

Arranges for volunteers to assist Sun Lakes and Sun Bird residents by providing transportation, shopping, minor home repairs and miscellaneous tasks. Volunteers welcome.

www.neighborswhocare.com

NEWS OF IRONOAKS & SUN LAKES

Get news and information on line at the IronOaks website (www.ironoakshoa.org)

Also, sign up for **Stay In The Loop** on our website and receive timely emails about what's going on in IronOaks and all important information.

The Sun Lakes SPLASH

It is an RCI publication and is delivered each month to each resident at no charge.

480-895-4216

NOISE & NUISANCES

480-797-6508 (Mobile Patrol)

480-802-4937 (Patrol Office)

Excessive noise from vehicles and/or individuals; if unsuccessful in resolving the problem yourself, call Patrol.

PARKING RESTRICTION VIOLATIONS

480-797-6508 (Patrol Office)

2 For cars, RVs or trucks.

PARKS/PICNICS

Sisk Park, Palo Verde 480-895-3550
Call for reservations for use of the ramada.

PATROL, IRONOAKS

480-802-4937 (Patrol Office)
480-797-6508 (Mobile Patrol)

The IronOaks Patrol covers Ironwood and Oakwood neighborhoods to improve safety and protecting property by giving citations for speeding, parking violations, road hazards, limiting noise or nuisance problems, entry gate operation problems, stray/unleashed animals, emergency jump starts, and many other services.

PERMITS

See ALC (above) for requirements for ALC Permit. Walls, swimming pools, casitas, patio covers, or other improvements to your home will also require a City of Chandler or Maricopa County Permit. Call the ALC (480-802-2776) for questions and requirements.

City of Chandler 480-782-2000

Planning & Development
www.chandleraz.gov

Maricopa County 602-506-3301

Planning & Development
www.maricopa.gov/planning

Before digging on your property, particularly along the property lines or easement in front you should always check for the location of utilities. Please call:

Blue Stake

Monday through Friday 6 am to 4pm
602-263-1100

PIGEON AND PEST CONTROL

Check the Sun Lakes Source Book, Sun Lakes SPLASH or the Yellow Pages, under Pest Control.

POST OFFICES

Chandler Heights Road Branch
800-275-8777

Ace Hardware Substation
Riggs Rd & Dobson Rd Shopping Ctr
480-895-5471

RECREATIONAL VEHICLE STORAGE

480-895-0791

A Robson Communities Company

REGISTRAR OF CONTRACTORS

602-542-1525
602-542-1599 (FAX)

To check out a contractor or to file a complaint.

RENTERS

Registration is required. In order to obtain gate entry devices, please stop in at the Patrol Office, located in the Arts & Crafts Building, Oakwood.

480-802-4937 (Patrol Office)

RESIDENT'S ASSISTANCE

See Neighbors Who Care.

480-895-7133

SAFE & SECURE KEYBOX

A safe way to allow entry by the Sun Lakes Fire Dept. without breaking down your door in an emergency. For details and costs call the Sun Lakes Fire Dept:

480-895-9343

SMOKE DETECTOR BATTERY REPLACEMENT

480-895-9343

Provided by the Sun Lakes Fire Department.

SOLICITORS

480-797-6508 (Mobile Patrol)
480-802-4937 (Patrol Office)

The Association's Documents and Rules and Regulations specifically prohibits solicitation of any kind by contractors. To report solicitors in the area, call Patrol:

480--802-4937 (Patrol Office)
480-797-6508 (Mobile Patrol)

SENIOR LIVING RESOURCES

602-264-4357

STREET HAZARDS

480-797-6508 (Mobile Patrol)
480-802-4937 (Patrol Office)

Please report any hazardous conditions (litter, construction or landscape materials, or other items) that may cause a driving hazard to Patrol.

STREET LIGHTS

To report non-function or damaged lights

480-895-3681

SUN LAKES POSSE

480-895-8751

www.SunLakesPosse.org

The Sun Lakes Posse is associated with Maricopa County Sherriff's Office. It is staffed by volunteer residents of Sun Lakes. It operates the Block Watch Program, accepts newspapers, magazines, and aluminum cans, for recycling. Loans medical equipment such as walkers, wheel chairs, canes, etc. at no charge.

SWIMMING POOLS

Oakwood Lap & Conversation Pool

6 am to 11 pm (Adults)

12 pm to 3 pm (Children 15—17 yrs)

Oakwood Children's Pool

8 am to 10 pm

Ironwood Clubhouse & Halley Pool

6 am to 11 pm

Ironwood Halley Pool

12 to 3 pm (Children)

Voax Pool

6 am to 11 pm

Swimming Pool Conduct Problems

SPECIAL IRONOAKS TOURS/TRAVEL

Destinations, dates, costs, sign-up deadlines

IronOaks Activities Director

480-895-7275 Ext 16

TRANSPORTATION

If you cannot drive and need transportation for a doctor's appointment or shopping call

Neighbors Who Care at:

480-895-7133

VACATION WATCH

A no charge service of Patrol. Obtain forms at the Patrol Office or submitted online.

480-802-4937 (Patrol Office)

www.ironoakshoa.org

TRASH COLLECTION

Ironwood Estates (Unit 33)

City of Chandler

480-782-3510

All other Units in Ironwood and Oakwood, except the Villas (Units 37 & 46A)

Sun Lakes Disposal

480-895-2965

VANDALISM

Damage due to vandalism of personal or HOA property should be reported to Patrol. For personal vandalism, call **911**, or

480-797-6508 (Mobile Patrol)

480-802-4937 (Patrol Office)

WARRANTY ISSUES (IronOaks)

623-935-6322, Ext. 40

www.robson.com

RCI Warranty issues concerning your home in IronOaks is now located in Pebble Creek. You may also register your issue online on at the Warrant Request link on the above website.

WATER PROBLEMS

Breakage at sunken meter box near curb.

480-895-1366 Pima Utilities

480-895-500 (Non-business hours)

480-782-2280 City of Chandler

(Ironwood Estates)

For breakage or other water issues between the meter and home, call a plumber.

WEED CONTROL/YARD MAINTENANCE & HOME APPEARANCE VIOLATIONS

480-802-2776 (ALC Office)

UTILITIES

APS Emergency **602-258-5483**

Chandler Water/Sewer **480-786-2280**

Pima Utility **480-895-1366**

Pima Emergency **480-895-5009**

Qwest Communications **800-244-1111**

Southwest Gas Emergency **602-271-4277**

SRP Residential Emergency **602-236-8811**

Western Broadband **480-895-8084**